

Cognito Mobile Workforce Management Services

HIGHLIGHTS

One source for your solution lifecycle:

- Consult
 - Design
 - Deploy
 - Manage
 - Evolve
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- Lower costs from efficient and field-proven solution expertise
 - Rapid deployment for faster ROI
 - Lifetime support and solution management for lower ongoing costs

“Cognito’s track record was very strong and we could see how the company’s managed mobile solution would fit with our existing investment and systems”

Jason Martin, It Project Manager, RPML

WORKING WITH COGNITO®. MOBILE WORKFORCE MANAGEMENT SERVICES

Cognito has nearly 20 years experience in the design, delivery and support of Mobile Workforce Management. We have worked with a range of customers in multiple industries to implement over 150 comprehensive, fully managed and supported solutions. Because we form partnerships with our customers, Cognito is able to keep solutions up to date, serving evolving business needs and taking advantage of industry best practice.

Critical information to a company passes between the field, as staff work with suppliers and customers, and the office back-end systems that are used to run the business. Capturing and making use of field data in real-time and integrating it with business-critical systems helps a company build stronger integrated business processes, which in turn lead to better and more efficient services and a sustainable competitive advantage.

Designing Mobile Workforce Management solutions that are aligned to and assist our customers’ field-based staff to perform their jobs more effectively creates new opportunities for companies to add value and deliver better customer service whilst controlling costs.

CONSULT

The Cognito Knowledge Centre is the focal point for the company’s experience in Mobile Workforce Management. We work closely with your senior management to understand the key drivers for your business, and with your line of business managers to match those top-level objectives to a practical deployment model that delivers the results you are looking for.

DESIGN

Cognito’s Knowledge Centre team will work to identify the ‘best fit’ solution for your business, building on our proven referenceable successes with our existing customers and partners.

Our solution designs are built from a comprehensive knowledge of system components and complementary software and hardware technologies and suppliers. Our expert advice allows you to select the appropriate products and services to link your back office and field business processes in a seamless, real-time solution.



“It was clear that Cognito had the knowledge, experience and technology that matched what we were looking for”

Mike Tomlinson, Project Manager, PME

DEPLOY

The success of any project will critically depend on the stages from proof of concept, to user acceptance. Cognito's experience in over 150 successful deployments of Mobile Workforce Management solutions allow us to take new customers painlessly to full deployment, all with the minimum of fuss, on time and to specification.

MANAGE

We understand that our customers' businesses depend on the highest levels of measurable customer service. Cognito's active management goes far beyond simply supplying consultancy, applications, software and connectivity. We take full responsibility for support, logistics and service continuity for your business.

EVOLVE

Business does not stand still and is continually evolving. Cognito is committed to its customers, staying close and understanding their strategic direction. We seek to bring forward the right technology for evolving business needs, as a result of which our customers can realise the full potential of mobilising their key business processes quickly, with minimal risk, and with confidence that the solution will grow with their business.

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